

# How Reid Health Decreased Interview Time by 44% Without Hiring Additional Recruiters

See how a lean recruiting team moved faster, screened smarter, and protected candidate experience—even while down a recruiter.



**44% decrease**

IN TIME SPENT PER CANDIDATE INTERVIEW



**0 additional**

RECRUITERS HIRED

# About Reid Health

Reid Health is a community-focused healthcare system serving patients across Indiana and Ohio. Anchored by a 231-bed main hospital in Richmond, Indiana, Reid Health supports patients and families through recovery with compassionate, high-quality care. With more than a century of healthcare service, the organization operates multiple satellite locations alongside its main campus. Reid Health manages high-volume hiring needs across clinical and non-clinical roles. Its scale and longevity make efficiency and candidate experience critical to sustaining care delivery.



INDUSTRY

**Health Care**



COMPANY SIZE

**1,001–5,000  
employees**



INTEGRATED ATS

**iCIMS / Workday**








HIRING ACROSS

**Indiana & Ohio**



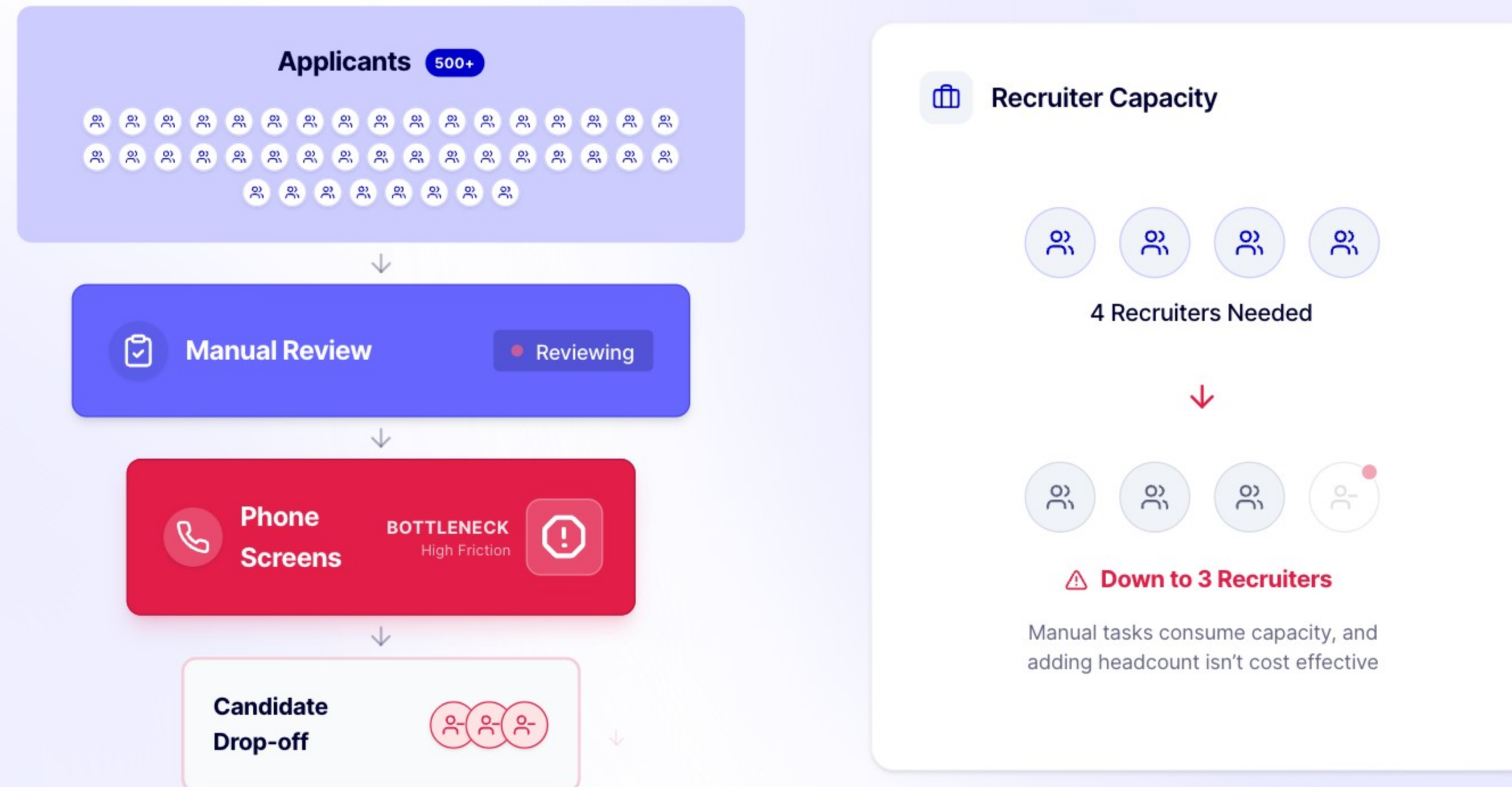
# When Healthcare Hiring Slows Down, Patient Care Feels It

A reduced recruiting team, high hiring demand, and interview workflows that couldn't absorb the strain.

-  Recruiting team dropped from four recruiters to three
-  High volume of applicants needed timely review
-  Manual interview processes consumed recruiter time
-  Hiring delays risked workload strain across teams
-  Candidate experience was at risk during longer review cycles



# Manual Phone Screens Create the Leak



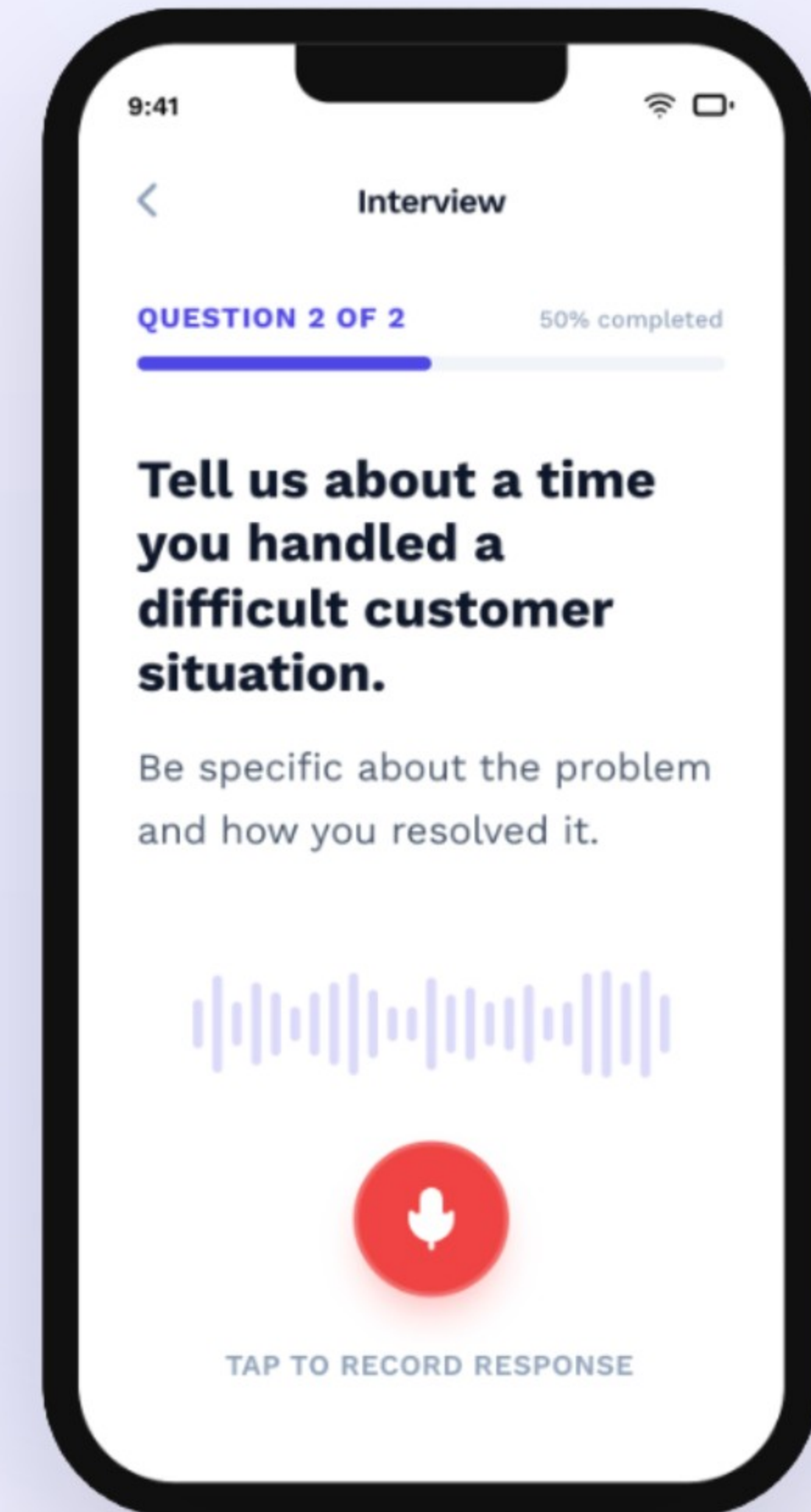
# How Reid Health Cut Interview Time by Nearly Half Without Adding Headcount

# Automated phone screening process candidates actually complete

Reid Health implemented Humanly to automate and structure phone screening within their existing hiring workflow. The platform was easy to set up, required minimal training, and integrated seamlessly into daily recruiting operations. By shifting time-intensive screening work out of live recruiter schedules, the team could move faster without sacrificing candidate connection or insight.

## KEY SOLUTION ELEMENTS

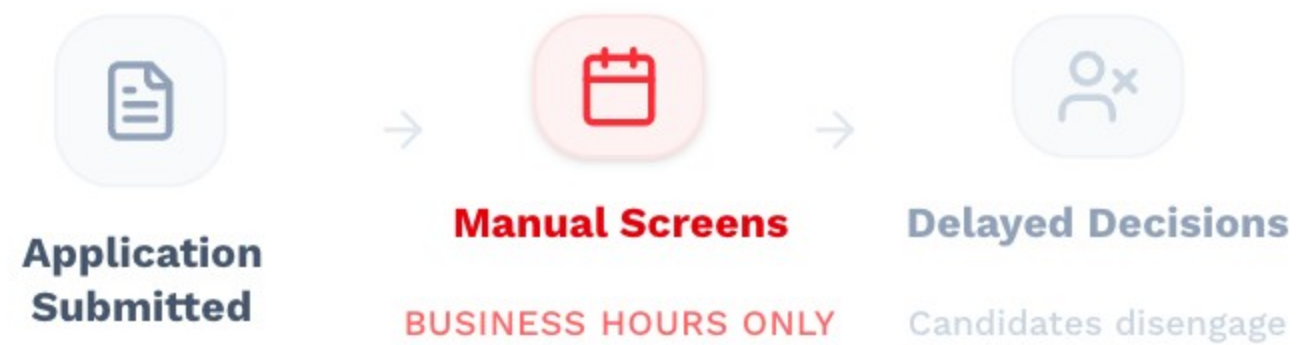
- ✔ Automated phone screening embedded into hiring workflow
- ✔ Candidate-friendly experience that encourages completion
- ✔ Significant reduction in recruiter time spent per interview



# From All-Day Screening to Same-Day Progress

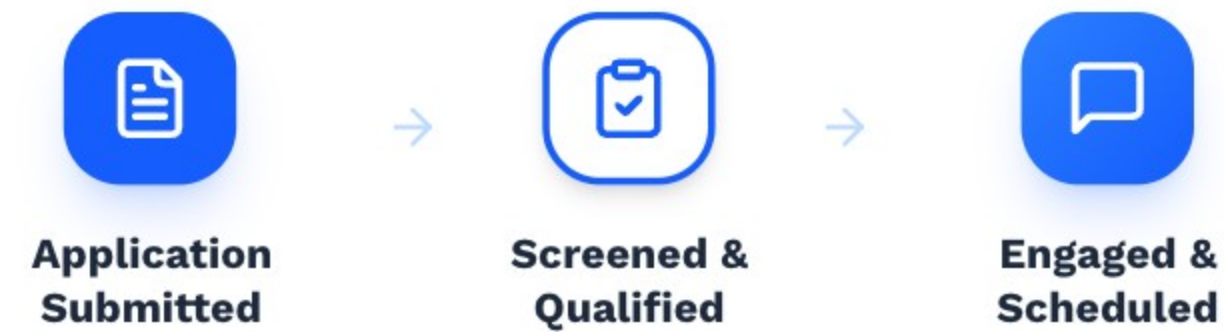
## ⚠ Traditional Phone Screening

Manual. Slow. Hard to scale.



LIVE INTERVIEW TIME  
**45 min**  
PER LIVE INTERVIEW  
(Post-phone screen)

## ○ Hiring with Humanly



LIVE INTERVIEW TIME  
**25 min**  
PER LIVE INTERVIEW  
(After phone screen)

**44%**  
DECREASE IN TIME  
SPENT

# What Changed for Reid Health

A lean recruiting team gained time, clarity, and confidence—fast.



## Interview Speed Increased

Time spent per candidate interview dropped by 44%, freeing recruiters to focus on higher-value work.



## Candidate Experience Improved

Candidates found the screening process quick, easy, and more personal.



## Operational Efficiency Restored

Humanly absorbed workload that would have required an additional recruiter.



## Better Candidate Insight

Recruiters gained a clearer view of personality and fit beyond resumes alone.

# Proof in Their Words (and Their Numbers)

“Humanly cut down our second round interview times by 20 minutes per candidate resulting in a 44% decrease in interview time. Now, our application review process is more efficient, and we get a better perspective of the candidates.”



**Calista Rihm**

Human Resource Manager  
Reid Health



**44%**

DECREASE IN TIME SPENT  
PER CANDIDATE INTERVIEW



**0**

ADDITIONAL RECRUITERS HIRED

# Ready to improve candidate conversion and efficiency?

[Book a Demo](#)